AMERIMENT OF SOLICITATION/MODIFICATION OF CONTRACT    AMERICAN   A							1.	CONTR	ACT ID CODE	PAGE	OF	PAGES
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CARDENCE DIVISION Naval Surface Warfare Center 9500 MacArthur Blvd.  West Bethesda, MD 20817-5700  Alm: Code 3324, Rm 121-214A, (S. Sentz)  R. MANKE AND ADDRESS OF COMPRACTOR (Intrest, state and ZLP bode)  I. THIS ITEM ONLY APPLIES TO AMENDMENT OF SOLICITATIONS  The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offerors XX is extended.  Interpretable in Item (S. B. and Item) and returning 2 copies of the amendment; (b) By andenouledging receipt of Offerors XX and returning 2 copies of the amendment; (b) By andenouledging receipt of this amendment on each copy of the offer substituted or (c) By separate letter or telegram which includes a reference to the solicitation and amendment proceeding to Copies of the amendment; (b) By andenouledging receipt of this amendment on each copy of the offer substituted or (c) By separate letter or telegram which includes a reference to the solicitation and amendment proceeding to the state of the solicitation and amendment on the DRIVEN SECURITY OF STATES SECURITY OF				4.REQU	ISITION/PU	RCHASE	REQ. NO	).	5.PROJECT NO	(If ap	plical	ble)
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- 1. This Amendment addresses a various questions which have been received as follows:
  - Q1: Amendment 003 states that references to Fleet Battle Experiments (FBEs) in the Statement of Work will remain in the solicitation and gives the NWDC web site as a source of information about FBEs. Paragraph C.3.9 of Section C of the RFP states, in part: "The contractor shall be prepared to recommend and provide modifications to the standard NLL software to support Fleet requirements, to include FBE's and other tactically significant programs." Section L, Proposal Preparation Requirements, gives offerors the opportunity to receive a copy of the NLLS unclassified database. Likewise, will the government make it possible for offerors to request and receive detailed database and other information (information not available on the NWDC web site) on FBE's to increase our understanding of these Experiments, to respond to C.3.9 and other paragraphs in Section C where FBE support is referenced?
  - A1: Unlike the Navy Lessons Learned System CD ROM, there is no other viable or better source for information regarding Fleet Battle Experiments than what is available on the web site.
  - Q2: PART 1, SECTION B of the RFP lists 5,000 hours as the base requirement (24 month performance period) for the Support Staff labor category at Newport and 3,000 hours at each of the other locations. Option years 1, 2, and 3 (12 month performance periods) repeats these totals for this labor category. Is this correct or should the option year hours for this labor category be halved?
  - A2: You are correct that the support staff labor category hours for option years 1, 2 and 3 should be halved. Additionally, the support staff labor requirement for the overseas locations have been eliminated. These changes have been incorporated into a revised Section B which is attached hereto.
  - Q3: Paragraph C.7 of Section C states that relocation costs are authorized only for those Senior Data Analysts positions located in Bahrain, Gaeta, IT, and Yokosuka, JA. Paragraph C.7 also states that for pricing purposes, relocation costs of \$90,000 is to be used for the base requirement, and each of the option years are estimated. Yet, Section B has \$90,000 relocation listed for the base period (24 month) and \$90,000 relocation for each option period (12 month). What option year relocation amounts do we use or do we estimate?
  - A3: The \$90,000 relocation amount is a Government NTE amount, and as such is the amount to be used by all vendors. It is envisioned that once an overseas position is initially filled, the incumbent will remain at that overseas position throughout the life of the contract. The contract, however, allows for these relocation costs, for the base and each option year, as a safeguard to provide for emergent relocation requirements as they occur, and as needed.
  - Q4: The Support Staff labor category lists overseas positions in Bahrain, Gaeta, and Yokosuka. Paragraph C.7 states that relocation costs are authorized only for Senior Data Analysts positions located overseas. How is it possible for a contractor to provide 1,500 hour per year cleared support staff at each of these overseas locations without relocation allowance being authorized for this labor category? Host country nationals cannot be used be used as Support Staff because of the clearance requirements and cleared and qualified U.S. citizens already located at those sites are difficult to find.
  - A4: You are correct that host nationals probably cannot be used due to clearance requirements and that relocation allowance is not provided. Therefore, the staff support positions and hours for

- all overseas locations are hereby deleted from Section B of the solicitation. These changes have been incorporated into a revised Section B which is attached hereto.
- Q5: RFP Section C, paragraph C.4.1, Project Manager, states "A core person(s) at or near NWDC." Paragraph C.4.3 Computer Systems Programmer/Web Developer, states "A core person(s) at or near NWDC." Paragraph C.4.4, Document Specialist, also states "A core person(s) at or near NWDC." For pricing purposes, we need to know if these positions will be at the government's location (on-site) or at the contractor's location (off-site) or some combination of the two for each labor category.
- A5: The only positions which are mandated as on-site at the Government's facility are the Project Manager, Senior Data Analyst, Computer Systems Programmer/Web Developer, and the Document Specialist/Support. The Support Staff positions are <u>not</u> mandated as on-site. Consequently, Offerors may propose individuals for the Support Staff positions as either on-site at the Government's facility or off-site at the Contractor's facility. These changes have been incorporated into Section C which is attached hereto.
- Q6: RFP Section C, paragraph C.3.1, Central Collection and Distribution Site: First paragraph says that Senior Data Analyst(s) and/or Computer Programmer/Web Developer(s) will work on-site at the Government facility (NWDC) (space permitting), or at the contractors facility as directed by the COR. Again, we need to know for pricing purposes for each of the labor categories on-site or off-site or some mix.
- A6: Same answer as that given for Question 5 above.
- Q7: Will you accept space and a half word processing spacing for the proposals?
- A7: Yes, we will accept any format between and including single and double spaced word processing.
- Q8: RFP Section C, paragraph C.3.1, Central Collection and Distribution Site, reads, in part: "The analyst(s) will perform trend analysis and assist in tracking action items, as required." What action items are being referred to ones that arise in the normal course of business between NWDC and the contractor or those that arise from a specific submitted lesson or Remedial Action Program or FBE/Experimentation report?
- A8: It is expected that Central Site analysts will be able to perform trend analysis and tracking action items as required by both NWDC and the fleet (i.e., LL, RAP items, etc.). It is also envisioned that the system will provide pertinent findings to the cognizant Center of Excellence or Subject Matter Expert as applicable.
- Q9: RFP Section C, paragraph C.3.3, Archives Review and Report: First sentence is unclear. What does "format inputs" mean? Does it mean to transform this data into Lessons Learned reports?
- A9: The phrase "format inputs" in the first sentence of RFP Section C.3.3 refers to formatting inputs from other sources, as required, for inclusion in the database.
- Q10: RFP Section C, paragraph C.3.3, Archives Review and Report, fourth sentence: "The contractor shall ensure the system provides the capability for Fleet users to conduct data and trend analysis ....." Is "Fleet user" the correct term here? Are Fleet users to be given access to all of the analysis tools that NWDC/contractor personnel have for evaluating the NLLS?
- A10: Yes, it is envisioned that the system will provide the maximum capability possible to the "fleet user" to include the ability to conduct trend analysis as required.

- Q11: RFP Section C, paragraph C.4.3, Computer Systems Programmer/Web Developer, also refers to the position as "Computer System Analyst/Programmer." In the labor market, these are different skill levels. Which is correct?
- A11: The term "Computer System Analyst/Programmer" in Section C.4.3. of the RFP is hereby changed to read "Computer Systems Programmer/Web Developer". This change is incorporated into the revised Section C attached hereto.
- Q12: Reference RFP Section M, paragraph (d), Competitive Acquisition Instructions, subparagraph (1) and paragraph (e), Discussion/Final Proposal Revisions: Which way does the government intend to conduct this award? In (d)(1) it states "award a contract without discussions." In (e) it indicates competitive range offerors may have an opportunity to revise their proposals to correct "significant weaknesses, deficiencies and other aspects." If one offeror is allowed or requested by the government to clarify (revise) its proposal, does this automatically afford all competitive range offerors the same opportunity?
- A12: Paragraph (d) (1) clearly states that if "...the provision FAR 52.215-1, "Instructions To Offerors--Competitive Acquisition" is included in Section L of this solicitation, the Government intends to evaluate proposals and award a contract without discussions with offerors (except clarifications as described in FAR 15.306(a)). Therefore, the offeror's initial proposal should contain the offeror's best terms from a cost or price and technical standpoint. However, the Government reserves the right to conduct discussions if the Contracting Officer later determines them to be necessary."
  - FAR 52.215-1 is referenced in Section L. Ergo, the Government's intent is to evaluate proposals and award a contract without discussions. However, if this is not possible (i.e. questions concerning the proposals clearly preclude an award to any offeror), then, as stated in paragraph (d) (1), "...the Government reserves the right to conduct discussions if the Contracting Officer later determines them to be necessary." Should discussion be necessary, then discussions will be held with all offerors determined to be within the competitive range.
- Q13: RFP Section C, paragraph C.3.11, NLLS and other System Product Distribution: The third sentence talks about "...real-time comments and conduct discussions on all individual NLLS items ..." What is the definition of "real-time" in this context? Is the government talking about a "chat" capability for NLLS?
- A13: The term "real-time" in Section C.3.11 of the RFP refers to the ability of all users/organizations concerned to comment on, respond to comments and conduct interactive discussions regarding items in the NLLDB as expeditiously as possible. It is envisioned that there would be an option to "chat" with others if desired by cognizant users. However, this is not to say that "chat" is the only option.
- Q14: RFP Section C, paragraph C.3.4, System Training: First sentence states that contractor will provide system training to Fleet users upon request. There are no specific training duties cited in the labor category descriptions in the RFP. Which position(s) will require training skills?
- A14: The labor category that requires training skills per RFP Section C.3.4 is the Senior Data Analyst category. The reference to analyst in Section C.3.4 here hereby changed to Senior Data Analyst. This change is incorporated into the revised Section C attached hereto.

- Q15: RFP Section K, Representations, Certifications, etc. There is no 52.204-3 Taxpayer Identification. Do you want this information in this section of the proposal?
- A15: Per DFARS 204.905 (current as of 13 December 2000), the use of FAR 52.204-3 is precluded in solicitations which use DFARS 252.204-7004.
- 2. The revised Section B, attached hereto, incorporates the following changes:
  - a. CLINs involving the Support Staff labor category for the overseas locations have been deleted.
  - b. The labor hours associated with the CLINs for Support Staff labor category for the CONUS locations have been changes. The labor hours associated with Option Years 1, 2, and 3 are now one-half the hours identified for the Base Requirement.
- 3. The revised Section C, attached hereto, incorporates the following changes (note that changes are highlighted):
  - a. The only positions which are mandated as on-site at the Government's facility are the Project Manager, Senior Data Analyst, Computer Systems Programmer/Web Developer, and the Document Specialist/Support. The Support Staff positions are <u>not</u> mandated as on-site.
  - b. The term "Computer System Analyst/Programmer" in Section C.4.3. of the RFP is hereby changed to read "Computer Systems Programmer/Web Developer".
  - c. The labor category that requires training skills per Section C.3.4 is the Senior Data Analyst. The reference to analyst in Section C.3.4 has been changed to read Senior Data Analyst.
- 4. This instant Amendment also replaces Attachment J.1 in its entirety. The revised Attachment J.1 incorporates a page that was missing for the original Attachment J.1. The revised Attachment J.1 is enclosed herewith.
- 5. Due to the revised Attachment J.1 (now 3 pages in length), Section J, page 49, of the Solicitation is replaced, see attachment. The replacement Section J, page 49, notates the new page length (3 pages) associated with the replacement Attachment J.1. The change is highlighted.
- 6. The closing date and time for this subject solicitation is <u>extended</u> to <u>20 February 2001</u>, at <u>2:00 PM</u> local time.

# ITEM SUPPLIES/SERVICES QTY UNIT PRICE AMOUNT

# PART I – THE SCHEDULE SECTION B – SUPPLIES OR SERVICES AND PRICES/COSTS

Base Requirement (24 Month Performance Period)

Delivery Orders issued hereunder

The Contractor shall provide Navy Lessons Learned System Support (NLLS) in accordance with Section C of the Schedule, and as required by Delivery Orders issued hereunder using the following labor categories (Government facility except where otherwise noted):

0001	Project Manager (Newport, RI)	4,000	MH		
0002	Senior Data Analyst (Newport, RI)	12,000	МН		
0003	Computer Systems Programmer/ Web Developer (Newport, RI)	8,000	МН	·	
0004	Document Specialist/Support (Newport, RI)	4,000	МН		
0005	Senior Data Analysts (Bahrain)	4,000	МН		
0006	Senior Data Analysts (Gaeta, Italy)	4,000	МН		
0007	Senior Data Analysts (Yokosuka, Japan)	4,000	МН		
0008	Senior Data Analysts (Norfolk, VA)	8,000	МН		
0009	Senior Data Analysts (San Diego, CA)	8,000	MH		
0010	Support Staff (Newport)	5,000	МН		
0011	Support Staff (Norfolk)	3,000	MH		
0012	Support Staff (San Diego)	3,000	MH		
0013	Travel	1	LOT	*NTE	\$90,000
0014	Travel Handling Costs	1	LOT	*NTE	
0015	Material	1	LOT	*NTE	\$70,000
0016	Material Handling Costs	1	LOT	*NTE	
0017	Relocation	1	LOT	*NTE	\$90,000
0018	Relocation Handling Costs	1	LOT	*NTE	
0019	Data Requirements in accordance with Section C.12 of the Schedule. Specific data requirements will be identified required by	1	LOT	**NSP	**NSP

# ITEM SUPPLIES/SERVICES QTY UNIT PRICE AMOUNT PART I – THE SCHEDULE SECTION B – SUPPLIES OR SERVICES AND PRICES/COSTS

Option Year 1 (12 Month Performance Period)

The Contractor shall provide Navy Lessons Learned System Support (NLLS) in accordance with Section C of the Schedule, and as required by Delivery Orders issued hereunder using the following labor categories (Government facility except where otherwise noted):

0020	Project Manager (Newport, RI)	2,000	MH		
0021	Senior Data Analyst (Newport, RI)	6,000	MH		
0022	Computer Systems Programmer/ Web Developer (Newport, RI)	4,000	МН		
0023	Document Specialist/Support (Newport, RI)	2,000	MH		
0024	Senior Data Analysts (Bahrain)	2,000	MH		
0025	Senior Data Analysts (Gaeta, Italy)	2,000	MH		
0026	Senior Data Analysts (Yokosuka, Japan)	2,000	MH		
0027	Senior Data Analysts (Norfolk, VA)	4,000	MH		
0028	Senior Data Analysts (San Diego, CA)	4,000	MH		
0029	Support Staff (Newport)	2,500	MH		
0030	Support Staff (Norfolk)	1,500	MH		
0031	Support Staff (San Diego)	1,500	MH		
0032	Travel	1	LOT	*NTE	\$45,000
0033	Travel Handling Costs	1	LOT	*NTE	
0034	Material	1	LOT	*NTE	\$35,000
0035	Material Handling Costs	1	LOT	*NTE	
0036	Relocation	1	LOT	*NTE	\$90,000
0037	Relocation Handling Costs	1	LOT	*NTE	
0038	Data Requirements in accordance with Section C.12 of the Schedule. Specific data requirements will be identified required by Delivery Orders issued hereunder	1	LOT	**NSP	**NSP

#### N00167-00-R-0073/Amendment 0004 Page 4 **UNIT ITEM SUPPLIES/SERVICES QTY UNIT PRICE AMOUNT** PART I - THE SCHEDULE SECTION B - SUPPLIES OR SERVICES AND PRICES/COSTS Option Year 2 (12 Month Performance Period) The Contractor shall provide Navy Lessons Learned System Support (NLLS) in accordance with Section C of the Schedule, and as required by Delivery Orders issued hereunder using the following labor categories (Government facility except where otherwise noted): 0039 Project Manager (Newport, RI) 2,000 MH 0040 Senior Data Analyst (Newport, RI) 6,000 MH 0041 Computer Systems Programmer/ 4,000 MH Web Developer (Newport, RI) 0042 Document Specialist/Support (Newport, RI) 2,000 MH

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Senior Data Analysts (Bahrain)

Senior Data Analysts (Gaeta, Italy)

Senior Data Analysts (Norfolk, VA)

Support Staff (Newport)

Support Staff (Norfolk)

**Travel Handling Costs** 

Material Handling Costs

**Relocation Handling Costs** 

Data Requirements in accordance with

Delivery Orders issued hereunder

Section C.12 of the Schedule. Specific data requirements will be identified required by

Travel

Material

Relocation

Support Staff (San Diego)

Senior Data Analysts (San Diego, CA)

Senior Data Analysts (Yokosuka, Japan)

# <u>ITEM SUPPLIES/SERVICES QTY UNIT PRICE AMOUNT</u>

# PART I – THE SCHEDULE SECTION B – SUPPLIES OR SERVICES AND PRICES/COSTS

Option Year3 (12 Month Performance Period)

Delivery Orders issued hereunder

The Contractor shall provide Navy Lessons Learned System Support (NLLS) in accordance with Section C of the Schedule, and as required by Delivery Orders issued hereunder using the following labor categories (Government facility except where otherwise noted):

0058	Project Manager (Newport, RI)	2,000	МН		
0059	Senior Data Analyst (Newport, RI)	6,000	МН		
0060	Computer Systems Programmer/ Web Developer (Newport, RI)	4,000	МН		
0061	Document Specialist/Support (Newport, RI)	2,000	МН		
0062	Senior Data Analysts (Bahrain)	2,000	МН		
0063	Senior Data Analysts (Gaeta, Italy)	2,000	МН		
0064	Senior Data Analysts (Yokosuka, Japan)	2,000	МН		
0065	Senior Data Analysts (Norfolk, VA)	4,000	МН		
0066	Senior Data Analysts (San Diego, CA)	4,000	МН		-
0067	Support Staff (Newport)	2,500	MH		-
0068	Support Staff (Norfolk)	1,500	MH		
0069	Support Staff (San Diego)	1,500	MH		
0070	Travel	1	LOT	*NTE	\$45,000
0071	Travel Handling Costs	1	LOT	*NTE	
0072	Material	1	LOT	*NTE	\$35,000
0073	Material Handling Costs	1	LOT	*NTE	
0074	Relocation	1	LOT	*NTE	\$90,000
0075	Relocation Handling Costs	1	LOT	*NTE	
0076	Data Requirements in accordance with Section C.12 of the Schedule. Specific data requirements will be identified required by	1	LOT	**NSP	**NSP

<u>ITEM SUPPLIES/SERVICES QTY UNIT PRICE AMOUNT</u>

PART I – THE SCHEDULE SECTION B – SUPPLIES OR SERVICES AND PRICES/COSTS

#### **SECTION B SPECIAL INSTRUCTIONS**

- 1. Offerors shall identify applicable Handling Costs (G&A, Overhead, or other indirect rate) associated with the respective Travel/Material/Relocation Costs.
- 2. With regard to Delivery Orders issued hereunder, the Contractor may vary the individual labor costs within the total labor costs. The Contractor may also vary the individual support costs (Travel, Material, Relocation) within the total support costs. However, in no event shall the contractor exceed the total not to exceed amount of the contract without prior written approval from the Contracting Officer.

#### MINIMUM AND MAXIMUM QUANTITIES

- 1. The minimum quantity is a total of \$100,000 worth of delivery orders for the base and all option years inclusive.
- 2. The maximum quantity is the total time and material (T&M) ceiling amount which includes all CLINs specified at the time of award and any options that are exercised thereafter. The maximum quantity is not to be exceeded without the prior approval of the Contracting Officer.

\*NTE - Not To Exceed

\*\*NSP - Not Separately Priced

#### C.1 BACKGROUND

The Navy Lessons Learned System is the Navy's process for the collection and dissemination of all significant Lessons Learned (LL), Summary Reports, and Port Visit Reports (PVR) from maritime operations. The overall purpose of the system is to provide the Navy with an efficient means of identifying tactical and system deficiencies, tracking the resolution of these deficiencies, and propagating proven solutions to the fleet. Thus, a commander who encounters a problem during an operation can search the database to determine if it has happened in the past and how it was resolved. Perhaps the most important benefit of the system is the opportunity to learn lessons once.

This feedback includes lessons that identify problem areas, issues, or requirements, and, if known, suggested corrections to those deficiencies. Lessons may contain pertinent information concerning doctrine, tactics, techniques, procedures (TTP), and systems, or comment on a general document or process. Lessons may address the creation, update, or cancellation of existing doctrine, policy, organization, training, education, equipment or systems. Imbedded within NLLS is the Remedial Action Program (RAP). The RAP process in each theater identifies and tracks actions to correct deficiencies or shortcomings in existing doctrine, TTP, policy, organization, training, education, equipment or systems. NWDC posts the status of theater RAP actions on the NWDC SIPRNET and NLL CD-ROM set. NLLS utilizes the Universal Naval Task List (UNTL) to flag all validated lessons learned with the corresponding task(s). Currently, the NLLS enables users to submit comments on any report in the database. Comments are posted on the report for others to view, thus prompting further responses. One of the goals of the NLLS is to modify the comment capability as necessary, in order to facilitate the exchange of knowledge and experience between Fleet users, and to make the NLLS a true knowledge portal.

Recent military actions in the Persian Gulf, Bosnia, Somalia, etc. have reinforced the requirement for a standard Navy-wide system to collect and disseminate lessons learned. The scaling down of the Navy, as well as an increased emphasis on training, has also highlighted the need for readily accessible lessons learned data.

As a result of specific CNO direction and Fleet interest, the NLLS was developed. The Navy Warfare Development Command (NWDC), as the program manager for the NLLS, has the role of organizing the effort and obtaining the support required to continue to develop, and support the system. The system that emerged was designed around existing commercial software, which is compatible with standard personal computers in use by Fleet commands.

Key to the NLLS process is the idea that the Fleet approves and validates lessons learned prior to database insertion, thereby controlling the quality and validity of the database. To accomplish this, designated Fleet Management Sites were initially established at 15 locations (i.e. FLTCINCs, numbered Fleet Commanders and Centers of Excellence). It was subsequently decided that all inputs should filter through the 4 FLTCINCs (i.e. CINCLANTFLT, CINCPACFLT, CINCUSNAVEUR and COMUSNAVCENT) or their representatives.

Contractor analytical and technical support must be provided on-site at these, and other sites as required. This support requires Navy experience/expertise and analytical services for NLLS management as well as other related projects. In addition to the contractor support required at Fleet Management Sites, contractor support is also required at the Navy Warfare Development Command, Newport RI, which serves as the Central Collection and Distribution Site for the NLLS, the Navy Warfare Electronic Library (NWEL), and other significant projects.

Generally, the contractor support work required at NWDC is to:

- consolidate Lessons Learned and other tactical information submitted by the Fleet
- provide quality control/assurance of the Navy Lessons Learned Database (NLLDB)
- provide quality control/assurance for other products as defined by the COR
- prepare new releases of the NLLDB and other products as required
- distribute the new/revised products to the Fleet and other commands

- provide systems development/programming support on-site at NWDC
- provide quality control/assurance for the NLLS SIPR and NIPRNET web sites

Contractor personnel will provide training to any Navy command that desires it.. This has been recently accomplished by providing training availabilities to various commands in Navy concentration areas. Development of an on-line computer based training methodology is a near term goal.

#### C.l.l NLLS

The current Navy Lessons Learned System allows Fleet users to create, manage and retrieve a variety of lessons learned reports which are compatible with the Joint Lessons Learned System. Additionally, the NLLS includes the Remedial Action Program, which is a identification/tracking function used to establish and monitor actions taken to resolve priority lessons learned.

One of the objectives of the NLLS is to cause the Navy to generate fewer lessons by providing Fleet wide access to a proactive system for the accomplishment of corrective actions and sharing of knowledge and experience. Therefore, the contractor needs to focus their efforts to actively support this objective, vice just collecting data.

The Navy Lessons Learned System operates on a standard IBM compatible PC equipped with off-the-shelf hardware, e.g. hard-drive, CD-ROM drive, web browser, etc. The primary software was developed in Oracle, SQLFORMS, C, C++ and Clipper.

There are four major parts to the NLLS organization: Input Sites and Retrieval sites, Fleet Management Sites (FMS), and a Central site (NWDC). Fleet units are both Input and Retrieval Sites. They are provided with software and training, if required, to create new lessons learned for submission to the Fleet Management Sites (FMS). The FMS coordinate approval and validation, by the respective Navy staff, and perform final formatting before the lessons are sent to the Central Collection and Distribution Site for incorporation into the NLLDB.

A Message Text Format (MTF) interface is included with the lessons learned generation software to facilitate a quick turn-around time, via regular message traffic, on submitted lessons learned. Additionally there is an on-line submission format. The Central Site provides Fleet units with a pre-created read-only, data base and retrieval software, on a quarterly basis.

The contractor supported Fleet Management Sites use a software system that permits input, update and data standardization of lessons learned through a forms-type screen entry. This software was developed using a software package called ORACLE (trademark) and is readily available on the commercial market. A Fleet Management Site also has Input/Retrieval Site capabilities.

#### C.2 SCOPE OF WORK

The nature of the work to be performed under this Indefinite Quantity/Time and Material (IQ/T&M) type contract is technical and analytical support for the Navy Lessons Learned System. Under the technical direction of the Navy Warfare Development Command, the Contractor shall provide on-site support at designated FMS, at NWDC, at temporarily established management sites (in support of a Fleet Battle Experiment (FBE), etc.), or at a Contractor operated facility, as specified in delivery orders. The Contractor shall provide both an online, web based knowledge portal, and an offline system. Both systems shall provide the ability for Fleet users to seamlessly use the NLLS as

a means to report observations, deficiencies and other items of interest related to fleet operations, exercises, and experimentation, and to retrieve and conduct trend analysis of NLLDB data and related data from a network of related knowledge portals. Also, the Contractor shall provide the ability for Fleet users to comment, and exchange ideas, on all items in the NLLDB. Additionally, the Contractor shall provide:

- Naval analytical/technical support for NLLS, to include experimentation
- NLLS maintenance, updating and distribution
- software development/distribution
- software revision and testing
- documentation/training materials associated with the system
- program administrative support
- periodic status reporting
- quality control and assurance
- administrative oversight for the Remedial Action Program.
- fleet liaison and training
- hardware/software functionality current with industry standards, to include incorporating the latest in industry standards and practices in the areas of Knowledge Management, Knowledge Portals and Graphic User Interface.
- web based, and offline, information dissemination and retrieval capability current with the latest industry methodology and practices

Note: The contractor shall ensure that all products (to include software) are the property of the U.S. Navy, that products are Fleet user oriented/intuitive, meet DON CIO and IT-21 standards (at a minimum), and are upgradeable.

The Contractor shall perform individual tasks in accordance with the general requirements for each of the major tasking areas described in Sections C.2 and C.3 hereto. These taskings are not all inclusive, as specific tasking will be delineated in the applicable delivery order statement of work. It should be emphasized the NLLS is in a developing state and will require periodic review and adjustment of the various elements, labor and software development for example, in order to maintain the degree of efficiency and flexibility desired by the Navy.

## C.2.1 General Personnel and Corporate Resources

The Contractor must possess the capability to provide personnel, corporate, and material resources sufficient to staff sites and conduct related NLLS and other significant functions, including:

- (1) Professional personnel with:
  - extensive and detailed knowledge of Naval operations capable of analyzing Naval operations/tactics
  - ability to develop/update NLLS program software
  - the capability of being positioned at each FMS and at the Central Collection and Distribution Site (NWDC)
  - the knowledge and capabilities for designing, developing and updating web based programs/software and knowledge portals
- (2) Project management personnel capable of organizing and directing complex projects.

- (3) The ability to upgrade the NLLS in order to incorporate the latest industry standards and practices in the areas of Knowledge Portals, Knowledge Management and Graphic User Interface.
- (4) A corporate structure and facilities capable of providing required material and administrative support.

## C.2.2 Program Management

The Contractor shall assist in planning, managing and supervising the overall operation of the NLLS, and other significant systems, in accordance with assigned taskings. The Contractor shall also manage the software development and modification effort to ensure that objectives established by NWDC are met in priority order, that all products are fully documented, tested, integrated, of high quality, compatible with the Joint Lessons Learned System and distributed to the Fleet in a timely manner. The Contractor shall provide NLLS program management functions as specified by delivery order and/or requested by the designated NWDC COR. The

Contractor shall provide both an online, web based knowledge portal, and an offline system, which provide the ability for Fleet users to seamlessly use the NLLS as a means to report observations, deficiencies and other items of interest related to fleet operations, exercises, and experimentation, and to retrieve and conduct trend analysis of NLLDB data and related data from a network of related knowledge portals. These also include, but are not limited to, Fleet Battle Experiments, Limited Objective Experiments/Exercises, Wargaming and Modeling and Simulations. The Contractor shall ensure that experiment lessons learned submissions are immediately routed to the pertinent experiment data collection point at the same time they are submitted up the chain of command for validation/processing. The Contractor shall maintain the ability to separate the experimentation lessons learned from the main database and provide for controlled/limited access, as required.

#### C.2.2.1 Long Range Planning

The Contractor shall perform research and prepare recommendations to support long range project planning for the NLLS and other significant projects. Recommended changes to program procedure methodology, structure, hardware, software or labor shall be submitted to the NWDC COR. The NWDC COR will then consider the recommendations for incorporation into the NLLS or other projects Long Range Plans. The Contractor shall also prepare planning documents and or procedural instructions (e.g. NLLS Site Operator's Guide, NLLS User's Guide, etc.), as required. Documents prepared under this function shall be in accordance with paragraph C.11.1, Data Requirement AOOI.

#### C.2.2.2 NAVY LL Program Management Meetings

The Contractor shall conduct and/or attend project management meetings as tasked by the COR. Preparation of agenda and minutes, or summaries may be required. All such documents shall be submitted and approved by the NWDC COR prior to distribution. Documents prepared under this function shall be in accordance with paragraph C.11.2, Data Requirement AOO2. The following are examples of meetings that may require support/coordination:

- FBE LL planning and development meetings
- software configuration/modification meetings
- NLLS Executive Steering Committee Meetings. These meetings are used to evaluate program objectives and to coordinate system software and hardware configuration development efforts.

- NLLS Program Reviews to discuss status of NLLS ongoing or future problem areas and long range planning
- · working meetings as necessary.

#### C.2.3 Change Recommendation Process and Management

The Contractor shall correct system anomalies reported by NLLS users and implement enhancements and development efforts suggested by the Fleet users and the NWDC Program Manager as approved/tasked by NWDC. The Contractor shall provide the ability for Fleet users to provide online or offline comments, queries or issues regarding the NLLS directly to the Central Management Site. The Contractor shall review Fleet submitted comments/queries/issues when received, recommend a task priority and provide an estimate of resources required to complete each task. The results of this review and estimation process shall be presented for NWDC review and approval. NLLS deficiencies that directly impair system operation shall take precedence over those that would be considered a program enhancement per NWDC direction and approval. In accordance with paragraph C.11.3, Data Requirement A003, the Contractor shall provide to NWDC a quarterly report on recommended software changes, prioritization, and estimated labor requirements. In addition, in accordance with paragraph C.11.4, Data Requirement A004, the Contractor shall maintain a current and proposed Trouble/Change Recommendation data base which will serve to document changes made, or to be made, to the system. This database will be cumulative to show an accurate audit trail of proposed and incorporated changes.

# C.2.4 System and Documentation/Training Material Releases

The NLLS has been, and will continue to be, a dynamic program, leveraging the latest technological innovations with the needs of the Fleet being foremost in determining system design and operation. Ensuring that the system incorporates technological hardware and software advances, the Contractor shall maintain both web based, and offline, software functionality current with the latest industry standards and practices, ensuring the product is Fleet user oriented/intuitive, meets DON CIO and IT-21 standards (at a minimum), and is upgradeable. The Contractor shall ensure that the latest in Knowledge Management practices are incorporated into the NLLS. The Contractor will continuously monitor the effectiveness of the NLLS to ensure that it serves program objectives, recommending changes and upgrades as required. When required, and approved by NWDC, system maintenance, development or upgrade shall be conducted to improve system operation. The contractor shall ensure that all software and software upgrades associated with the system are available to all Fleet users for upload both online and offline and that all software is the property of the U.S. Navy. All system maintenance, development or upgrades shall be approved by NWDC before the Contractor undertakes such effort. User's documentation/training materials shall also be maintained, developed or upgraded to parallel the system effort. The user's documentation/training materials will be written in a format that supports both electronic (on-line format) and printed media, that supports the novice NLLS user. Documentation/training materials shall be thorough in its content, clear in its presentation and specific in listing or stating all procedures required to successfully operate the system. Documentation style and format shall be consistent with NWDC guidance and Navy standards. Documentation/training materials shall be made available to the Fleet user both in an interactive online method and through electronic and/or printed media. The Contractor shall perform all functions necessary to prepare the final camera-ready copy of the documentation. The cameraready copy shall be submitted to NWDC for review (in both hardcopy and magnetic media) prior to final delivery. New software or upgrades and associated documentation will under-go testing by the Contractor prior to fleet distribution. The contractor shall accomplish distribution of the NLLS to appropriate Fleet users after testing has been satisfactorily completed. All documentation performed will be in accordance with paragraph C.11.5, Data Requirement A005.

#### C.2.5 NLLS and other systems update

The Contractor shall routinely maintain/update the master system to include both the on-line database and the offline (releasable) database. The Contractor shall routinely maintain/update and duplicate the master system database for subsequent distribution to all users of the system. The frequency of update shall depend on the number of lessons learned received by the Central Collection and Distribution Site from the FMS but is envisioned as at least quarterly. The Contractor will merge incoming information into the master system and produce NLLS and other system releases for distribution. Included in each release will be a report summarizing the changes or revisions to that release. This shall include, but not be limited to, the number of new items in the release, number of items in the basic warfare areas, items resulting from a major exercise or contingency operation, revised system procedures/instructions and other items of special interest. This report shall be prepared by the Contractor and approved by the NWDC COR for release. Reproduction and distribution of certain types of releases, along with associated documentation, will be performed in accordance with paragraph C.11.6, Data Requirement A006.

#### C.2.6 Quality Assurance/Control

Quality assurance/control of the entire system, both online and offline, including new releases, software and documentation, is of primary concern to ensure the accuracy and integrity of the system is not compromised. The Contractor shall establish and maintain a Quality Assurance/Control program to ensure that developmental, as well as update efforts, are conducted in a manner consistent with delivering high quality products. Testing of the system and documentation prior to distribution is considered an essential part of the overall Quality Assurance/Control approach. Documentation of software and required hardware modifications will be in keeping with latest industry standards and practices. All documentation performed will be in accordance with paragraph C.11.5, Data Requirement A005.

#### C.2.7 Deliverables

Each delivery order will contain a specific Statement of Work (SOW) that defines the project scope and provides details on specific tasking requirements and deliverables required in accordance with the data requirements as described in paragraph C.11. Other deliverables that have not been stated may be required as a result of additional taskings. The delivery order will state the tasking and deliverable, the delivery date(s), quantity and distribution.

#### C.3 TASKING

#### C.3.1 Central Collection and Distribution Site

The Contractor shall provide qualified Senior Data Analyst(s) and/or Computer Programmer/Web Developer(s), with the requisite security clearance, to perform taskings associated with the NLLS and other tactically significant projects. These personnel will work on-site at the Government facility (NWDC).

The number of analysts required to perform this function may change as the NLLS system matures, other sites come on-line, and other tactically significant systems come on-line. The primary function of the analyst(s) and programmer(s) is to maintain/update the master system and web site/knowledge portal, perform quality control/assurance on the system(s) and their contents, manage contract resources, and prepare/distribute new releases. Production of an update summary report to be distributed concurrently with the new releases and a report

that denotes number of website "hits" and other pertinent web site tracking information as may be determined by the NWDC COR, is also a function of the analyst(s) at the Central Collection and Distribution Site. Additionally, the analyst(s) and programmer(s) will serve as the lessons learned coordinator for developing or inserting selected lessons learned produced by wargaming, Fleet Battle Experiments and other tactical information into the system(s), as required, upon approval by the COR. The analyst(s) will perform trend analysis and assist in tracking action items, as required. The contractor shall ensure that the submission/validation process identifies and links UNTLS/UJTLS associated with each report and provide the ability for Fleet users to seamlessly view the associated UNTLS/UJTLS. Providing system demonstrations and periodic system training to new site participants are also functions the analyst(s) may be expected to perform. The Contractor shall produce system releases for CD-ROM (or other media) in accordance with paragraph C.11.6, Data Requirement A006.

## C.3.2 Fleet Management Site

The Contractor shall provide qualified Senior Data Analysts, with the requisite security clearance, to perform taskings associated with Fleet Management Sites. Currently, there are five Fleet Management Sites at:

CINCLANTFLT in Norfolk VA, CINCPACFLT in San Diego CA and Yokosuka Japan, CINCUSNAVEUR in Gaeta Italy, and at COMUSNAVCENT in Bahrain. Both the number and location of FMS, as well as the number of analysts at each site, could change as the NLLS and other significant systems mature. The primary function of the analysts at these sites is to receive inputs from Fleet users, interface with their Navy staff counterparts to validate/approve the data, formulate inputs as required, and submit input packages to the Central Collection and Distribution Site for subsequent merging into the master system. The analyst at each site will conduct liaison/interface directly with various commands and activities in carrying out taskings. The Contractor shall provide an Input package in accordance with paragraph C.11.7 Data Requirement A007. Lessons learned analysis reports or other reports related to the effort will be in accordance with paragraph C.11.8, Data Requirement A008. Taskings will include, but not be limited to, the following:

- Review lessons learned, Fleet Battle Experiment reports, exercise reports, operational sitreps and other
  materials as provided, to include supporting documentation in any electronic format, in order to
  extract, condense and summarize operational and tactical issues and procedures to formulate system
  entries.
- Format and load inputs into the appropriate system.
- Combine new and revised entries for submission to Central Collection and Distribution Site for inclusion in future releases.
- Review all entries for correctness, continued applicability, and trend analysis as required.
- Provide system training, as required, to Fleet units/users.
- Provide system demonstrations or training to Fleet units and/or users.
- Provide the Fleet, upon request, with hard copy data file extracts, trend analysis and other related reports on the system(s).
- Assist with the administration of the theater Remedial Action Program, as required.
- Attend working and planning meetings as required by the COR to support NLLS and other programs.

#### C.3.3 Archives Review and Input

The Contractor shall provide personnel, as tasked, to search, review, catalog, and format inputs derived from tactical document libraries/archives such as the Navy Warfare Electronic Library (NWEL) and other places where such documents are routinely sent for safekeeping and/or fleet access. This task is not envisioned to be continuous in nature, but one that will permit the flexibility to retrieve and input items that have resulted from past events/exercises/experiments/combat actions, etc., and are considered relevant for insertion. It is also envisioned that the contractor will be available to provide database searches on an as required basis to support FBE's, Doctrine development and TAC D&E project development. The Contractor shall ensure the system provides the capability for Fleet users to conduct data and trend analysis of the NLL database and related, networked databases, based on parameters specified by the user. The Contractor shall provide the capability for the Fleet user to retrieve/access data related to specific reports, or groups of reports, from a wide variety of web-based knowledge portals. The data retrieved shall be based on parameters specified by the user. The Contractor shall provide the capability for the Fleet user to conduct online searches, based on user determined search parameters, of combined service lessons learned, other related databases and knowledge portals. The Contractor shall produce data releases for CD-ROM (or other media) in accordance with paragraph C.11.8, Data Requirement A008.

#### C.3.4 System Training

The Contractor shall provide system training to Fleet users upon request, and upon approval by the COR. This system training may be conducted at the Fleet Management Site, the Fleet unit site, or at the contractor facility. A Senior Data Analyst(s) thoroughly versed in the NLLS or appropriate system, will, as required, provide periodic refresher training to Fleet units. Another function of the Senior Data Analyst(s) is to provide advice and troubleshooting guidance to Fleet users and to ensure that system training and exposure is incorporated into standard Navy Training Courses throughout the Fleet. Additionally, working with the NWDC PAO, the Contractor shall provide articles and other types of public affairs items related to the NLLS for inclusion in the widest variety possible of U.S. Navy professional publications, magazines and newsletters, in either online, electronic or printed media.

## C.3.5 Long Range Planning/Program Guidance

The Contractor shall research, prepare and deliver a long-range plan to the Program Manager annually, or as requested by the COR. The plan shall be based on current and future program requirements.

The plan will, at a minimum, address software and hardware improvement plans, FBE/experimentation support plans and new technologies to support projected future requirements. Close coordination with Navy program managers and the COR is required to develop a meaningful plan that reflects Fleet feedback and the incorporation of innovative technologies and methods. Documents shall be prepared in accordance with paragraph C.11.1, Data Requirement A001.

#### C.3.6 Progress Reports

The Contractor shall prepare monthly progress reports, submitted to NWDC COR, Contracting Officer and others specified in paragraph C.11.9, Data Requirement A009. Content and format shall be in accordance with the Progress Report Format, see Attachment J.2.

#### C.3.7 Skill Maintenance

The Contractor shall maintain the skill level of all key personnel assigned to the NLLS and other significant programs. Key personnel shall be provided appropriate training in the use of required system(s). Key personnel assigned to system development must be skilled in PC and Web based software/system development and must be provided training in the use of new development system software per the latest industry standards and practices.

#### C.3.8 Master Software, Hardware and Documentation

The Contractor shall organize and maintain inventory/control of all master software, procedure files, system hardware, instructions and documentation. A copy of all software/documentation in both hardcopy and on magnetic media shall be provided to the COR. In addition, a duplicate inventory shall be maintained at the Contractor's facility. The inventory shall be such that at least the previous two (2) system updates/releases may be reproduced from masters in storage exactly as originally released. The contractor shall provide the ability for the Fleet user to submit any supporting documentation, in any electronic media, associated with a NLL report for inclusion in the database and to intuitively retrieve/access all supporting documents related to a report in the database and other related, networked databases.

## C.3.9 System Analysis, Software Design, and Programming Support

The Contractor shall perform system analysis software design and programming support for the maintenance, enhancement and development of the system software. The contractor shall be prepared to recommend and provide modifications to the standard NLL software to support Fleet requirements, to include FBE's and other tactically significant programs. The Contractor shall provide both an on-line and off-line user-friendly/intuitive software capability that enables Fleet users to create, submit, forward, download and upload NLL reports and supporting documentation in a seamless manner (i.e., user does not have to import/export/convert the report in order to save, edit and/or forward/submit). The Contractor shall provide the capability for the user to easily retrieve data from the NLL and related databases/knowledge portals based on content and context in addition to the word search capability. This System Analysis, Software Design, and Programming Support effort shall include the testing of the software and the training of Contractor personnel and others, as appropriate. Contractor personnel will continuously monitor the effectiveness of the software program, and when required, carry out actions to upgrade or completely revise program software and associated user's documentation. All software development or upgrades shall be approved by the NWDC COR before the Contractor undertakes such effort. The contractor shall provide the capability to conduct comprehensive website statistical and trend analysis for both NLL submissions and data access/retrieval to include, but is not limited to, the ability to ascertain which specific reports were accessed by specific units and the number of reports submitted by/to all management sites during any given period.

#### C.3.10 Fleet Liaison

Contractor personnel shall be required to liaison with various commands and activities, to include NWDC, while performing systems related taskings. The ability of the personnel to successfully interact with Fleet representatives, contribute to NLLS and other systems related discussions, is essential to optimize system operation and foster a positive Fleet impression towards the system. The system relies on Fleet input, which will be largely influenced by the Fleet's perception and enthusiasm for the NLLS, or other related systems, capability. The contractor shall proactively ensure that there is an electronic link to the NLL website on every Navy and Marine Corps website on the NIPR/SIPRNET. All Contractor visit requests shall be submitted to, and signed by, the COR.

# C.3.ll NLLS and other System Product Distribution

The Contractor shall coordinate the distribution of new releases, software, user documentation, hardware, spare parts, consumable supplies and other materials as called for, to appropriate Fleet sites as required, subject to COR approval. Contractor shall provide, as required, an appropriate web based distribution method. The Contractor shall provide the capability for Fleet users, Centers of Excellence and other qualified subject matter experts to provide real-time comments and conduct discussions on all individual NLLS items, to include all reports and RAP items. The Contractor shall provide the capability for the user to easily retrieve NLL reports that apply to the distinct levels of warfare to include the National, Strategic, Operational and Tactical levels.

# C.3.12 Administrative and General Support

Contractor personnel shall provide administrative support to carry out system related functions. This support consists of, but is not limited to, document preparation, arranging meetings, Contractor travel, security, correspondence/software courier, mailing or shipping, editing, and various media reproduction.

#### C.3.13 GFE Inventory

The Contractor shall maintain inventory of all Government Furnished Equipment and submit inventory reports as requested by the COR. The Contractor shall take appropriate measures to ensure the security and safe operation of all GFE.

Upon completion of a specific tasking (requiring a GFE) or at the termination of this contract, the Contractor shall return all GFE to the Government. The inventory shall be performed in accordance with paragraph C.11.10, Data Requirement A010.

#### C.3.14 Program Guidelines/Instructions

The Contractor shall prepare, as directed by the COR, other program documents, procedural guides or instructions to support program operation. Documents prepared under this tasking shall be submitted in accordance with paragraph C.11.11, Data Requirement A011.

#### C.4 MANPOWER REQUIREMENTS

It is anticipated that Key Personnel will be required to perform the tasking herein with the following qualifications. The stated qualifications are the minimum required to be considered for contract award.

# C.4.1 Project Manager (Key Personnel)

This position shall be located on-site at the Government facility. The Project Manager shall function as the Contractor's single point of contact for all contractual, administrative and personnel related aspects of this contract. The Project Manager shall have a professional background and experience in planning, supervising and managing systems development. The project manager shall have at least a bachelor's degree and hold the requisite security clearance. Background, experience and knowledge that relate to the conduct of Naval operations along with a familiarity with Naval post operational/lessons learned reports are highly desirable.

The person proposed for this position shall have demonstrated experience in project management, systems development and maintenance. Experience in the management of a mid-sized, complex and dynamic information system is also desirable. The Project Manager shall be at a minimum familiar with and have operated the commercial software programs known as MS DOS and MS Office (Trademark of Microsoft) ORACLE (Trade-mark of Oracle Corp.) and other software compatible with IT-21 standards. Demonstrated experience in the operation of an equivalent relational data base software system will receive appropriate consideration. The person shall be able to provide current, fully burdened expenditure rate data for all work, including subcontractors and consultants, as required by NWDC COR.

The Project Manager shall have a professional background and experience in planning, supervising and managing a professional staff engaged in the operation of a system similar to the Navy Lessons Learned System. His experience shall include work functioning as a manager with technical, budget and personnel responsibilities for a least three years. Experience and management ability is considered more important than advanced academic degrees.

#### C.4.2 Senior Data Analyst (Key Personnel)

This position shall be located on-site at the Government facility. The Senior Data Analyst is the heart of the NLLS and other significant system(s). This person, whether assigned to perform work at the Central Collection and Distribution Site, or at one of the Fleet Management Sites, will be working independently, and yet very closely with the Fleet.

The person shall hold the requisite security clearance, and have as a minimum a bachelor's degree and experience in responsible work, which demonstrates abilities and aptitudes required to effectively carry out assigned tasks. The nature of the work and composition of the information being managed (e.g. contains lessons learned from various Naval warfare areas) requires the Senior Data Analyst to have Naval operational experience and broad scope knowledge and understanding of Naval operations to successfully perform associated taskings. Personnel need to be able to understand and correctly interpret discussions of operations in order to ensure correct coding of entries and to facilitate clarifications or elaboration of the write-ups with Fleet personnel. The Senior Data Analyst shall be capable of evaluating new information and performing updates to the existing information. Naval Staff exposure as well as a solid understanding of tactical operations, training and readiness is required. The Senior Data Analyst shall clearly possess the ability to organize work tasks, collect information, categorize information, track and obtain approval of information from Fleet representatives, conduct detailed analysis of submitted information, author related reports and interface directly and comfortably with senior Fleet representatives. The Senior Data Analyst shall be, at a minimum, familiar with and have operated the commercial software programs known as MS DOS and MS Office (Trademark of Microsoft) ORACLE (Trade-mark of Oracle Corp.) and other software compatible with IT-21 standards.

# C.4.3 Computer Systems Programmer/Web Developer (Key Personnel)

This position shall be located on-site at the Government facility. Computer Systems Programmer/Web Developer shall have the requisite security clearance, and as a minimum, a bachelor's degree in computer science, and a professional working knowledge, background and experience in software and web related development and maintenance. The person shall be skilled on PC micro-computers and at a minimum be familiar with and have operated the commercial software programs known as MS DOS and MS Office (Trademark of Microsoft) ORACLE (Trade-mark of Oracle Corp.), web development software and other current off-the-shelf products that facilitate knowledge based management principles, and are compatible with IT-21 standards. The Computer Systems

Programmer/Web Developer shall demonstrate knowledge and experience in working with various computer programming languages, and be able to perform original software development programming and modify existing software routines, using web based principles and development standards. The Computer Systems Programmer/Web Developer shall be able to function as a "webmaster" for the NLL Knowledge Portal. This includes the ability to program in current web languages to include, but not limited to, SQL, JAVA, and HTML.

#### C.4.4 Document Specialist (Key Personnel)

This position shall be located on-site at the Government facility. Document Specialist shall hold the requisite clearance, and primarily support the documentation task area. This area includes documentation preparation, editing and reproduction support for taskings related to NLLS and other systems documentation. The Documentation Specialist shall write/develop new documentation and maintain existing documentation. The Documentation Specialist shall be able to type rapidly and accurately in accordance with standard commercial practice, and shall have editing skills including text organization, style editing, punctuation, grammar and spelling.

The Documentation Specialists shall be knowledgeable in use of current IT-21 standard editing and documentation software.

#### C.4.5 Support Staff (Key Personnel)

This position may be either on-site (at the Government facility)or off-site (at the Contractor's facility). For each individual proposed for this labor category, the Contractor shall clearly identify whether the individual is proposed as on-site (at the Government facility)or off-site (at the Contractor's facility). Qualified personnel, with the requisite clearance, shall be available to support the operation of the NLLS system. Clerical, facility and personnel security, ADP security, and packaging/shipping are examples (not inclusive) of the type personnel required to support this contract. Clerical support shall be required to perform various tasks such as monthly status reports, routine correspondence, data base revision summaries and certain software documentation. Other personnel will be required to manage the preparation, handling and shipping of software and other materials to the various NLLS sites. Personnel experienced in contractor facility and personnel security matters and regulation is required. Knowledge of ADP security procedures, classified material packaging and experience in arranging shipments both commercially and via the military transportation system are required. Courier personnel with appropriate clearances and authority to carry classified material to and from NLLS sites are required.

#### C.5 TRAVEL COST ESTIMATES

Travel will be required as necessary under individual delivery orders to carry out taskings interface with Naval commands and to attend NLLS and other project related meetings/conferences. Actual travel requirements will be specified in each delivery order, however, for pricing purposes, travel costs of \$45,000 per year are to be used for the base (two years) and three option years.

#### C.6 MATERIAL COST ESTIMATES

Material costs will vary from delivery order to delivery order depending on system growth and the amount of development and documentation that results. The Government will provide most required hardware and software used by the Contractor. Supplies, postage, packaging, shipping and other program related items will be provided by

the Contractor and billed to this contract as appropriate. The Contractor must obtain approval for all material purchases from the COR. Any purchases greater than \$2000 must be approved by the Contracting Officer in writing. For pricing purposes, material costs of \$35,000 per year are estimated.

#### C.6.l Contractor Acquired - Government Owned Material

The Contractor may be required by the Government to acquire equipment and software in performance of this contract. Such equipment and software shall be "contractor acquired - government owned."

#### C.7 RELOCATION COST ESTIMATES

Relocation costs are authorized only for those Senior Data Analysts positions located in Bahrain, Gaeta, IT, and Yokosuka, JA. Relocation costs shall be negotiated on an individual basis for any delivery order issued for Bahrain, Gaeta, or Yokosuka. For pricing purposes, relocation costs of \$90,000 is to be used for the base requirement, and each of the option year requirements are estimated.

#### C.8 PERIOD OF PERFORMANCE

The period of performance for this contract consists of a base period (2 years) and three one year option periods. The Government reserves the right not to exercise successive option years and the Contractor agrees to provide the equivalent level of support during the option years as in the base period.

#### C.9 WORK AREAS

- **C.9.1** The Government will designate contractor work areas at FMS and/or at NWDC as required to perform taskings associated with this contract. The contractor shall maintain these areas in conformance with standard Navy regulations and procedures. The Government shall provide access to office materials, files, safes, and computers as required for the tasks to be performed under this contract.
- **C.9.2** Long distance telephone service on government phones for the purpose of personal calls is not included as Government Furnished material, and is the financial responsibility of the contractor and cannot be charged against this contract. Contractors working at Government facilities will be provided telephones for the purpose of conducting business related to this contract.

# C.10 SECURITY OF PERFORMANCE

The Contractor will be provided classified storage when working at a Government facility. The Contractor shall have, or be able to obtain prior to beginning work, a SECRET facility clearance and a SECRET storage clearance at the Contractor's facility. Personnel working on this contract shall possess the appropriate DoD clearance as required for the delivery ordered tasking. Personnel working on or with the NLLS or source material shall require a final SECRET clearance. Because of the classified data involved in the Navy Lessons Learned System and therefore a requirement to safeguard such data, the Contractor and assigned personnel shall be knowledgeable of all applicable DOD/Navy/DIS security regulations, directives, guidelines and procedures.

#### C.11 PERSONNEL TRAINING

The Contractor is responsible for training personnel and maintaining their proficiency. Prior to beginning of performance of the tasks specified in this contract, the contractor shall train new personnel to be utilized in performance of the specified tasks. Any costs associated with training personnel shall be factored into the cost proposal. All personnel associated with this contract are considered Key Personnel and the contractor will submit resumes for all personnel for COR approval prior to billing to any contract labor category. The contractor must ensure that each person provided (by name) has been adequately trained and is competent to perform the tasks to which assigned.

#### C.12 DELIVERABLES

Each delivery order will contain a specific Statement of Work (SOW) which defines the project scope and provides details on specific tasking requirements and deliverables required in accordance with the data requirements as described in the following subparagraphs.

#### C.12.1 DATA REQUIREMENT A001 LONG RANGE PLANNING DOCUMENTATION

System long-range planning documentation is submitted annually, or as requested by the COR. The documents will project future system labor, travel, material, equipment, development and funding requirements, as well as plans for suggested upgrades and modifications to the system and overarching process.

#### C.12.2 DATA REQUIREMENT A002 MEETING AGENDA/MINUTES

Agenda and minutes of meetings are submitted as required to document issues, opinions/positions, actions and guidance regarding the program.

#### C.12.3 DATA REQUIREMENT A003 SOFTWARE CHANGE RECOMMENDATIONS

The Software Change Recommendation Report is submitted quarterly or as requested by the COR for subsequent discussion/deliberation. The report will contain both Contractor and Fleet change recommendations, an evaluation of each change recommendation, labor/cost estimates and change recommendation priority. It shall also contain plans for suggested upgrades and modifications to the system and overarching development and management process.

# C.12.4 DATA REQUIREMENT A004 TROUBLE/CHANGE RECOMMENDATION DATA BASE

The Trouble/Change Recommendation Data Base will provide a means of recording submitted change recommendations or programmatic problem areas as well as a listing of what changes were made to software or user's documentation. The Contractor shall maintain this database, but shall make it immediately available to the COR upon request.

# C.12.5 DATA REQUIREMENT A005 NEW/REVISE SOFTWARE PROGRAM/ DOCUMENTATION RELEASE

New or revised software programs and user's documentation/training materials shall be produced and distributed as required, upon approval by the COR. At a minimum, this will be done quarterly. It will be provided both in hardcopy and electronic media. All source files, libraries, graphics, text and development files will be included.

## C.12.6 DATA REQUIREMENT A006 NEW SYSTEM RELEASES

The Contractor shall produce an update to the NLLS and other tactically significant systems, in the appropriate media, at least every 90 days and distribute the update to all approved users. As part of this deliverable, the Contractor shall prepare and distribute a hardcopy/electronic media report summarizing the changes or revisions being made to the database.

The contractor shall regularly update the on-line database, envisioned at least on a weekly periodicity, with updated information. The contractor shall provide, on both electronic and printed media, a report that denotes number of website "hits" and other pertinent web site tracking information as defined by the COR.

#### C.12.7 DATA REQUIREMENT A007 FLEET MANAGEMENT SITE INPUT PACKAGE

Contractor personnel working at the Fleet Management Sites will produce an Input Package at least every 30 days and more frequently, if required by the COR, and submit to the Central Collection and Distribution Site.

# C.12.8 DATA REQUIREMENT A008 LESSONS LEARNED ANALYSIS AND DATA BASE RELATED REPORTS

As required, the Contractor shall produce lessons learned analysis reports, trend analysis reports and other system-related reports to support OPNAV, NWDC or Fleet requirements. These reports will be on an "as occurring basis" with specific requirements and due dates established when the exact tasking becomes known.

# C.12.9 DATA REQUIREMENT A009 CONTRACTOR'S PROGRESS, STATUS AND MANAGEMENT REPORT

The Contractor's Progress, Status and Management Report indicates the progress of work, status of the project and the assigned tasks, reports costs, and also inform of existing or potential problem areas. This report contains a separate status and financial part, and is submitted monthly to the COR. The Progress Report Format is provided, see Attachment J.2.

#### C.12.10 DATA REQUIREMENT A010 GFE INVENTORY

The Contractor shall provide the COR an inventory of Government Furnished Equipment at least every six months or more frequently if requested by the COR.

# C.12.11 DATA REQUIREMENT A011 PROGRAM GUIDELINES AND INSTRUCTIONS

The Contractor shall provide, as directed by the COR, draft documents regarding the overall programmatic operation of the system. Documents prepared under paragraph C.3.14 tasking may include informal procedural guidelines or more formal documentation, which may be become, after review and approval, Navy program instructions or directives.

# SECTION J List of Documents, Exhibits and Other Attachments

ATTACHMENT	TITLE	PAGES
J.1	DD Form 254, Contract Security Classification	3
J.2	Progress Report Format	3

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DD FORM 254 (BACK), DEC 1999

2. PUBLIC RELEASE. Any information (classified or unclassified) pertaining to this contract shall not be released for public dissemination except as provided by the Industrial Security Manual or unless it has been approved for public release by appropriate U.S. Government authority. Proposed public releases shall be submitted for approval prior to release Direct \* Through (Specify) Navy Warfare Development Command \$ims Hall, ATTN: Code N521 \$86 Cushing Rd. Newport, Rhode Island 02841-1207 to the Directorate for Freedom of Information and Security Review, Office of the Assistant Secretary of Defense (Public Affairs)\* for review. \*In the case of non-DoD User Agencies, requests for disclosure shall be submitted to that agency. SECURITY CUIDANCE. The accurity electric guidance needed for this cleanified effort is identified below. If any difficulty is encountered in this guidance or if any other contributing factor indicates a need for changes in this guidance, the contractor is authorized and encouraged to provide If any difficulty is encountered in applying recommended changes; to challenge the guidance or the classification assigned to any information or material furnished or generated under this contract; and to submit any quaations for interpretation of this guidance to the official identified below. Pending final decision, the information involved shall be handled and protected at the highest level of classification assigned or recommended. (Fill in as appropriate for the classified effort. Attach, or forward under separate correspondence, any documenta/guidas/extracts referenced herein. Add additional pages as needed to provide complete guidance.) All personnel working under this contract shall be required to have a FINAL SECRET clearance with NATO access for performance of work under this contract. Highest level of material generated is SECRET. The highest level of material to be accessed is SECRET. For Official Use Only Information provided under this contract shall be safeguarded as specified in Chapter 13, Section 6, ISM. COR: To be determined upon award of contract. 14. ADDITIONAL SECURITY REQUIREMENTS. Requirements, in addition to ISM requirements, are established for this contract. (If Yes, identify the pertinent contractual clauses in the contract document itself, or provide an appropriate statement which identifies the additional requirements. Provide a copy of the requirements to the cognizant security office. Use Item 13 if additional space is needed.) Yes 15. INSPECTIONS. Elements of this contract are outside the inspection reaponability of the cognizant security office (If Yes, explain and identify specific areas or elements carved out and the activity responsible for inspections. Use Item 13 if additional space is needed.) 16. CERTIFICATION AND SIGNATURE. Security requirements stated herein are complete and adequate for safeguarding the classified information to be released or generated under this classified effort. All questions shall be referred to the official named below. TELEPHONE (Include Area Cade) a. TYPED NAME OF CERTIFYING OFFICIAL b. TITLE ennifer Nash Security Manager d. ADDRESS (Include Zip Code) 17. REQUIRED DISTRIBUTION Naval War College a. CONTRACTOR 686 Cushing Road b. SUBCONTRACTOR Newport, Rhode Island 02841-120/ C. COGNIZANT SECURITY OFFICE FOR PRIME AND SUBCONTRACTOR X d. U.S. ACTIVITY RESPONSIBLE FOR OVERSEAS SECURITY ADMINISTRATION e. SIGNATURE B. ADMINISTRATIVE CONTRACTING OFFICER

# DD 254 ADDENDUM SHEET

The material does not become the property of the contractor and may be withdrawn at any time. Upon expiration of the contract, all documents released and any material using data from such documents will be returned to the contracting officer or his authorized representative for final disposition. Only with prior authorization may the contractor retain the material.

The contractor or subcontractor will not release the materials provided to any activity or individuals of the contractor's organization not directly engaged in providing services under the contract or to another contractor (including sub-contractors), government agency, private individual, or organization without prior approval.

All technical data provided to the contractor by the government will be protected from public disclosure in accordance with the markings printed on them. All other information relating to the items to be delivered or the services to be performed under this contract may not be disclosed by any means without prior approval of the authorized representative of the contracting officer. Dissemination or public disclosure includes, but is not limited to: permitting access to such information by foreign nationals or by immigrant aliens who may be employed by the contractor, publication of technical or scientific papers, advertising, or any other proposed public release. The contractor shall provide adequate physical protection to such information so as to preclude access by any individual or entity not authorized such access by the government.

Contractors will maintain records which will permit them to furnish, on demand, the names of individuals who have access to material in their custody.

All questions regarding classification, access and control should be referred to the individual shown in item 13. Final classification review and determination will be the responsibility of the Project Manager and the Program Security Officer.